**Design Model Report**

Image result for instant edge logo

**The Enterprise Transformation Platform**

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1. **Introduction**

Enterprise IT organizations, their systems integrators and software vendors have been reasonably good in the past more than 15 years to help business organizations integrate their disparate commercial processes into a (more) holistic whole – while at the same time neglecting own (management) decision support processes and systems.

Instant Edge provides a transformation platform that addresses this problem space by helping executives, line- and project managers, team leads, members, and employees – essentially any stakeholder of a business transformation initiative to drastically improve motivation of actors within the corporation, enable better decision making, avoid failed transformations and dramatically improve quality of delivery – achieving the desired real business partnering status with on par business interactions.

The Instant Edge Platform is structured with following business process areas:

1. Ensure Benefits delivery
2. Manage Changes
3. Manage Programs and Projects
4. **Manage Operations**
5. Manage Organizations

Instant Edge requires the development of Manage Operations Process Area. This involves the development of following Key components:

1. Manage Service Portfolio
2. Manage Service Catalogue
3. Manage Service Desk
4. Manage Service Level
5. Manage Incident
6. Service Validation and Testing
7. Manage Application
8. Manage Knowledge
9. Manage Mobile Integration
   1. **Purpose**

This document serves as a guideline for implementation of Manage Operations Module of Instant Edge Platform. It describes the Detailed Design and Implementation of some important use cases of Manage Operations Module of Instant Edge Platform.

1. **Use Case Realizations**
   1. **Maintain Service portfolio**
      1. **Class Diagram For Maintain Service portfolio diagram**

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1. Class Diagram For Maintain Service portfolio
   * 1. **Sequence Diagram For Create Service portfolio diagram**



1. Sequence Diagram For Create Service portfolio
   * 1. **Sequence Diagram For Delete Service portfolio diagram**



Figure 3: Sequence Diagram For Delete Service portfolio

* + 1. **Sequence Diagram For Modify Service portfolio diagram**



Figure 4:Sequence Diagram For Modify Service portfolio

* + 1. **Sequence Diagram For Initiate and View Service portfolio**



Figure 5:Sequence Diagram For Initiate and View Service portfolio